

PRINCE GATARE

EDUCATION

Ascenda School of Management, Vancouver, BC
BBA, Management Information System, 09/2027

Excella School, Rwanda
High School Diploma, 07/2021

PROFESSIONAL SUMMARY Results-driven individual with a passion for creating positive customer interactions. Highly skilled in issue resolution, accurate information provision, and ensuring customer satisfaction. Committed to contributing to a positive and efficient service environment, with a focus on exceptional customer experiences.

QUALIFICATIONS & SKILLS

- Microsoft Office Suite (Intermediate):
Teams (Collaboration, Email Management),
(Document Creation/Formatting)
- Customer Relationship Management (CRM)
Stories
- Point of Sale (POS) Systems: Cash handling,
Squirrel POS Word
- Social Media Content Creation: Photos, Videos,
Stories

WORK HISTORY

SEASONAL CASUAL DINING 05/2025 to 09/2025

Grouse Mountain Resorts, North Vancouver, BC

- Delivered outstanding service to an average of 100+ daily guests, enhancing the dining experience at a high-volume resort location.
- Accurately processed transactions totaling up to \$2,000 per shift using a Squirrel POS system, maintaining a zero-error rate.
- Collaborated with a team of 8-10 staff members to efficiently manage dining areas, leading to an increase in positive guest feedback

CAST MEMBER 10/2024 to 09/2025

Cineplex Cinemas, Burnaby, BC

- Executed a full range of duties including concessions sales, theatre cleaning, and guest relations to support the theatre's daily operations.
- Collaborated with team members to efficiently turn over auditoriums between screenings, reducing downtime and maximizing showtime availability.
- Utilized and maintained a wide range of equipment, including popcorn machines, fountain drink dispensers, and floor cleaning tools, to ensure operational readiness.

BRAND AMBASSADOR - MARKETING TEAM 03/2024 to 01/2025

Acenda School Of Management, Vancouver, Canada

- Drafted and formatted internal communication reports for marketing initiatives using Microsoft Word, ensuring clarity and professional presentation.
- Collaborated with the marketing team on a daily basis using Microsoft Teams for efficient project coordination and sharing of digital marketing assets.
- Developed and implemented on-campus and digital marketing initiatives to increase brand visibility and engagement among the student body
- Served as a peer-to-peer advisor, communicating the value of Acenda's programs and student life to prospective students from over 20 different countries.

FULL-STACK PROJECT LEAD 03/2025 to Current

The Get Together, Vancouver, BC

- Built and designed a responsive website from scratch using [HTML5, CSS3, and JavaScript], ensuring it looks and works great on both phones and computers.
- Produced and edited all visual content, including professional photos and videos, using [Adobe Premiere, Lightroom, or Canva] to create a cohesive look.
- Combined technical skills with creative design to build a professional digital showcase for my college projects and coursework.

**VOLUNTEER
EXPERIENCE**

Video Production Specialist, Building Bridges with Rwanda

- Managed the end-to-end production of a community-focused documentary, including all aspects of filming and post-production.
- Leveraged advanced editing techniques in **Adobe Premiere Pro** and **DaVinci Resolve** to create a polished and impactful final product.

Volunteer, Hogan's Alley Society

- Contributed service hours to urban greening initiatives aimed at preserving and revitalizing community spaces in Chinatown.
- Performed a range of tasks including planting, garden maintenance, and general cleanup to ensure the preservation of neighborhood green spaces.