

# PRINCE GATARE

## EDUCATION

**Acsenda School of Management**, Vancouver, BC  
**BBA**, Management Information System, 09/2027

**Excella School**, Rwanda  
**High School Diploma**, 07/2021

**PROFESSIONAL SUMMARY** Results-driven individual with a passion for creating positive customer interactions. Highly skilled in issue resolution, accurate information provision, and ensuring customer satisfaction. Committed to contributing to a positive and efficient service environment, with a focus on exceptional customer experiences.

## QUALIFICATIONS & SKILLS

- Microsoft Office Suite (Intermediate): Teams (Collaboration, Email Management), (Document Creation/Formatting)
  - Customer Relationship Management (CRM) Stories
- Point of Sale (POS) Systems: Cash handling, Squirrel POS Word
  - Social Media Content Creation: Photos, Videos,

## WORK HISTORY

- SEASONAL CASUAL DINING** 05/2025 to 09/2025  
**Grouse Mountain Resorts**, North Vancouver, BC

  - Delivered outstanding service to an average of 100+ daily guests, enhancing the dining experience at a high-volume resort location.
  - Accurately processed transactions totaling up to \$2,000 per shift using a Squirrel POS system, maintaining a zero-error rate.
  - Collaborated with a team of 8-10 staff members to efficiently manage dining areas, leading to an increase in positive guest feedback
- CAST MEMBER** 10/2024 to 09/2025  
**Cineplex Cinemas**, Burnaby, BC

  - Executed a full range of duties including concessions sales, theatre cleaning, and guest relations to support the theatre's daily operations.
  - Collaborated with team members to efficiently turn over auditoriums between screenings, reducing downtime and maximizing showtime availability.
  - Utilized and maintained a wide range of equipment, including popcorn machines, fountain drink dispensers, and floor cleaning tools, to ensure operational readiness.

**BRAND AMBASSADOR - MARKETING TEAM** 03/2024 to 01/2025

**Acsenda School Of Management**, Vancouver, Canada

- Drafted and formatted internal communication reports for marketing initiatives using Microsoft Word, ensuring clarity and professional presentation.
- Collaborated with the marketing team on a daily basis using Microsoft Teams for efficient project coordination and sharing of digital marketing assets.
- Developed and implemented on-campus and digital marketing initiatives to increase brand visibility and engagement among the student body
- Served as a peer-to-peer advisor, communicating the value of Acsenda's programs and student life to prospective students from over 20 different countries.

**FULL-STACK PROJECT LEAD** 03/2025 to Current

**The Get Together**, Vancouver, BC

- Built and designed a responsive website from scratch using [HTML5, CSS3, and JavaScript], ensuring it looks and works great on both phones and computers.
- Produced and edited all visual content, including professional photos and videos, using [Adobe Premiere, Lightroom, or Canva] to create a cohesive look.
- Combined technical skills with creative design to build a professional digital showcase for my college projects and coursework.

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**VOLUNTEER  
EXPERIENCE**

**Video Production Specialist**, *Building Bridges with Rwanda*

- Managed the end-to-end production of a community-focused documentary, including all aspects of filming and post-production.
- Leveraged advanced editing techniques in **Adobe Premiere Pro** and **DaVinci Resolve** to create a polished and impactful final product.

**Volunteer**, *Hogan's Alley Society*

- Contributed service hours to urban greening initiatives aimed at preserving and revitalizing community spaces in Chinatown.
- Performed a range of tasks including planting, garden maintenance, and general cleanup to ensure the preservation of neighborhood green spaces.